Great storytelling that connects your audience to young carers

Crafting compelling and impactful stories is crucial for you to connect with your audience, evoke empathy and inspire support. You’re probably already doing great work highlighting the needs of young and young adult carers and demonstrating how you support them, but telling personal stories can be extremely powerful. Here are some useful hints and tips to help make your stories shine.

Know your audience
Understanding your audience is crucial to storytelling. First identify who they are – unpaid carers, young and young adult carers, volunteers, partners, local government, existing and potential supporters, or the general public. Then think about what you want your audience to think, feel and do. Once you’ve done that, you can tailor your stories to resonate with their interests, emotions and values.

Focus on individuals
Personalise your stories by highlighting individual young and young adult carers and their unique experiences. This humanises the cause, makes it relatable and helps to evoke empathy. Talk about struggles and achievements. Be honest about the challenges faced by young and young adult carers and your organisation. Share stories of resilience, triumphs over adversity, and the ongoing need for support.
Emphasise emotion
Don’t be afraid to use emotion to create a connection. The way you tell a story is as important as what happens within it. Think about the words you are using and the emotions they convey. Stories that evoke empathy and compassion are more likely to resonate with your audience and motivate action.

Authenticity matters
Share authentic stories that reflect the real experiences of young and young adult carers and use their own ‘voice’. Include and involve young carers wherever you can. Authenticity builds trust and credibility with your audience, so it is important that you use your subjects’ own words as much as possible.

Include diverse perspectives
Showcase a variety of voices and perspectives within your community of young and young adult carers. This diversity enriches your narrative and helps a broader audience relate to the cause.

Build a narrative arc
Structure your stories with a beginning, middle and end. Introduce the challenge or issue faced by a young or young adult carer, highlight the support they received, and conclude with the positive impact this had on the young or young adult carer and their ongoing needs.

Create a call-to-action
Clearly state how your audience can contribute or get involved. Whether it’s making a donation, volunteering or spreading awareness, guide your audience on the next steps. For this Young Carers Action Day, some of the things we’re asking people to do are:

- Register their support for the Young Carers Covenant – the first UK-wide commitment to young and young adult carers
- Call on local businesses, councils and other organisations to sign up to the Young Carers Covenant
- Call on education providers to:
  - Ensure they have a Young/Student Carers Lead – helping to make sure that there is awareness and support within each school, college or university
  - Have a Young/Student Carers Policy in place – so that all young and young adult carers know what help is available to them
- Call on local education, employers and health and social care providers to improve awareness of young and young adult carers and their diverse experiences.
Utilise multiple channels

Share your stories across various platforms — website, social media, newsletters and events. Consistent storytelling across channels reinforces your message. Think about the channels that your target audience use, and therefore how best to reach them. E.g. If lots of young and young adult carers in your area use Tiktok, consider this as a platform to prioritise if they are your target audience.

Showcase long-term impact

Highlight the immediate and long-term impact of your organisation’s work and that of the Carers Trust network. This reinforces the sustainability and importance of ongoing support.

Visual storytelling

Complement your narratives with visual elements such as photographs, videos, and infographics. Visuals enhance engagement and provide a tangible connection to the stories. Encourage user-generated content. Invite young and young adult carers, volunteers and supporters to share their own stories. User-generated content adds authenticity and fosters a sense of community.

Celebrate milestones

Use storytelling to celebrate milestones and achievements. This can include anniversaries, successful campaigns or significant advancements in unpaid carer support.

Seek feedback

Encourage feedback on your stories. This not only helps in refining your storytelling approach but also shows that you value your audience’s opinions.

Remember, the goal of storytelling is not just to inform, but to inspire action and foster a sense of community. By weaving compelling narratives, you can build a stronger connection between the audience and the important work you do with young and young adult carers.