

North Wales Cancer Network Patient Forum (CPF) Website

The North Wales Cancer Network Patient Forum (CPF) is a voluntary group of people affected by cancer. 'Listening events' organised by the Forum highlighted a need for better information around managing the wider impact of a cancer diagnosis – financial, emotional and practical. This evidence was supported by feedback from local surveys.

Members of the Forum led the development of a bilingual website for this purpose, working as equal partners with a range of health care providers to provide a solution for the benefit of other service users and carers.

The difference co-production made:

The project has had positive outcomes for patients, their families and the health professionals. They established the format, content and design of the website based on lived experience and user needs and preferences.

As a result, people are accessing the information they need when they need it. In the process, members' networks have grown and the Forum itself has been re-energised.