

Understanding co-production

Complexity theory



simple	complicated	complex	chaotic
documented process little / no training linear & predictable	documented planning training / specific skills linear & predictable	no documented process no definitive answer networked adaptive systems	no clear path to the end rapid adaptation distributed & local action
<i>best practice</i>	<i>best practice</i>	<i>good / emergent / honest practice</i>	<i>new patterns appear</i>

call in the specialists

gather the people to co-produce!